

Informational Update to ITAC

"Arizona's judicial branch has a proud history of service to the public. Arizona's courts serve more than seven million Arizonans from Fredonia in the northwest to Douglas in the southeast. More than five hundred judicial officers and thousands of court employees resolve almost two million cases each year. Our courts have established a nationally recognized reputation for excellence in innovation, judicial administration, and education, which we intend to continue into the future."

Supreme Court of Arizona
Court of Appeals, Division One

State Appellate Courts CMS Replacement

September 15, 2021



Project Status

Description of Project

- This project replaces a 20 year old, custom-developed, appellate case management system with a COTS (commercial off-the-shelf) product that employs modern, vendor-supported technology.
- The old system is based on Power Builder, a software development platform that is no longer in use or supported by its original manufacturer. The enterprise appellate case management system (eCourt) is used by the Arizona Supreme Court and the Arizona Court of Appeals, Division One.
- eCourt is highly integrated and will allow for those Courts' Clerks, Staff Attorneys and the Justices/Judges to work efficiently within one system. eCourt also has a website to allow users access to court information and filing of petitions/comments through the Rules Forum on the website.

Why we are returning with the informational update

- Our vendor, Journal Technologies, Inc. ("JTI"), restructured its company after our project started. The restructuring reallocated key resources assigned to our project and moved them to Australia for a different project.
- This transition caused our project to fall behind schedule. The project remained behind schedule before COVID but COVID then caused further delay.
- JTI also experienced a RIF. Additionally, JTI based the original project plan upon their previous experience with trial courts without fully realizing the differences between an Appellate and Trial Court CMS.
- Since Arizona is the first US Appellate Court JTI has attempted to serve, it has had to develop/configure a customized system as they have not been able to leverage any of their previous products.

Project Health Card

Overall Project Health is **Red**

Schedule	Red	<ul style="list-style-type: none">• Past current end date is 6/30/21
Milestones	Yellow	<ul style="list-style-type: none">• Awaiting vendor for a finalized, revised timeline
Budget	Yellow	<ul style="list-style-type: none">• Paid 600k to vendor that is held in trust account held until go-live, received reduction in maintenance fees at go live• Still finalizing possible financial impact
Risks/Issues	Red	<ul style="list-style-type: none">• Key resources assigned to the Az project were moved to Australia for a different project. This transition caused our project to fall behind schedule.• The project remained behind schedule before COVID but COVID then caused further delay.• Lack of vendor resources• Multi-session planner• Possible delay in signing updated scope of work

Project Status

Milestone Updates

- Completed
 - Case Structure
 - Financial Structure
 - Court infrastructure to Host Data Conversion and Software after Go Live
 - Phase I - Data Conversion

- In Progress
 - Enterprise Application Configuration
 - Workflows
 - Orders Generation
 - Integration
 - SharePoint and C2C Configuration/Development
 - eFiling and CCR Requirements and Specification
 - Training

- Not Started
 - Roll Out New Application
 - Phase II of Data Conversion
 - eFiling, CCR integration Configuration
 - System-Wide Training

Q & A Session